STEP 3

Enhance Your System
with these Special Offers!

Connect Premium

Take advantage of this exclusive new program that provides you with an extra layer of protection AND can **save you up to $300!**

- **Protect yourself** from costly replacements of lost or damaged equipment through our Connect Premium program
- **Up to 50% off** select features, accessories and services
- **One FREE** standard Help Button

Only $6/month!
(in addition to your plan)

Monitoring Center Phone Number

SAVE THIS NUMBER IN YOUR PHONE CONTACTS TO ENSURE YOU DON'T MISS AN IMPORTANT CALL FROM OUR MONITORING CENTER

1-800-932-3822 Please do not call prior to reading steps below.

Follow these steps below:

1. Add this phone number as a contact in your cell phone.
2. Ask your emergency contacts to do the same.
3. If you or your emergency contacts receive a call from this number, <u>please answer!</u>
4. If needed, call back the same number appearing on the Caller ID as not to cause any delay in processing an alarm.

Please note, there is no need to return the call unless requested by the monitoring center or if you have a question about an alarm.

SRDR-00029 Rev 2

Quick Start Guide

Easy **1**-**2**-**3** steps to setup your system today!

In-Home Landline System

We encourage our valued customers to use the testing processes outlined to allow operators more time to handle actual emergencies. Rest assured, a live operator will always be available to answer your call if an emergency were to occur.
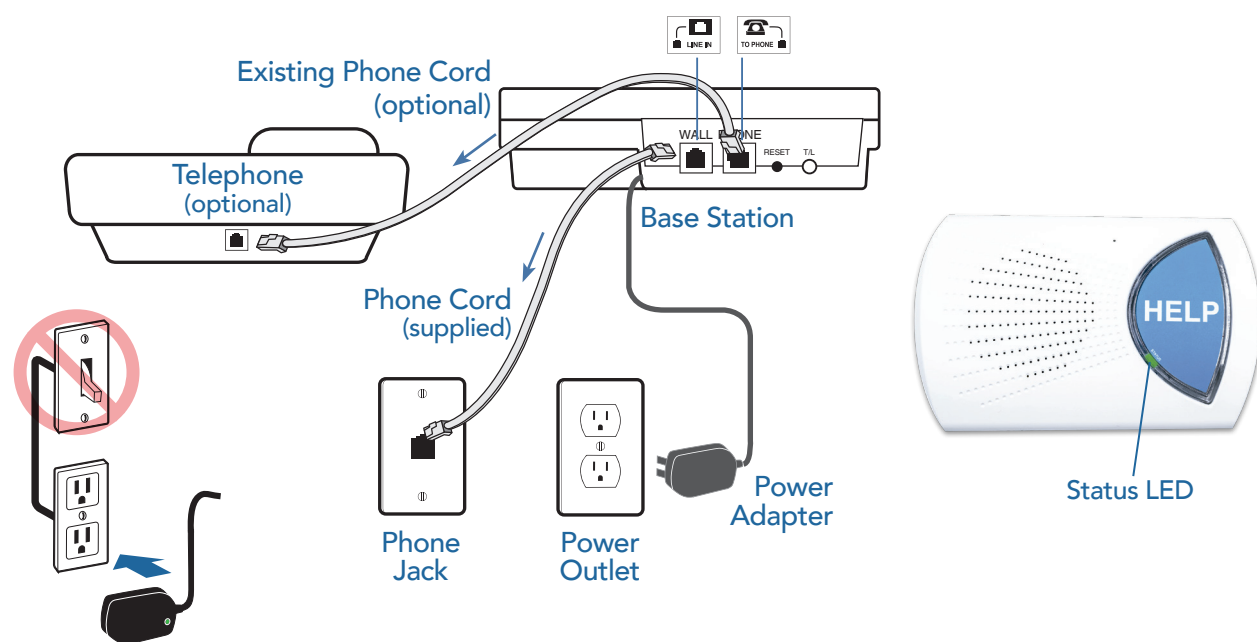
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STEP ①

IMPORTANT!

Your System is "ACTIVE" and READY TO USE

QUICK START SETUP GUIDE

Existing Phone Cord (optional)

Telephone (optional)

Base Station

Phone Cord (supplied)

Phone Jack

Power Outlet

Power Adapter

HELP

Status LED

Setting Up Your In-Home Landline Base Station

- Plug the phone cord provided into the Base Station Jack marked "WALL" and the other end into your phone line in your wall or to your main phone source, router, or modem.
- If you have a phone sharing the same phone line, unplug the phone from the wall or modem and connect that phone cord into the base station jack labeled "PHONE."
- Plug the power cord into an electrical outlet that is **NOT** controlled by a light switch.

- Your base station will automatically turn on once it is plugged in.
- The Communication LED will blink red until the device detects a phone line connection.
- If the base station is set up correctly, the base station will announce "System Ready" within 30 seconds.
- The status LED goes from flashing red (no dial tone) to solid green (dial tone detected), it blinks green when running on battery

Carefully follow the User Guide(s) to setup and test your system. If you need help:

PLEASE REFER TO THE CUSTOMER SERVICE NUMBER ON THE INSERT THAT CAME WITH THIS GUIDE FOR ANY QUESTIONS OR CONCERNS.

Next, be sure to test your system... see Step 2.

SRDR-00029 Rev 2

STEP ②

Testing Your System
In-Home Landline System

HELP

- Press your help button until it flashes green or press the blue "HELP" button on the base station.
- The base station will announce "Calling for Help" multiple times and emit a few beeps. "Calling for Help" will continue to be announced until it connects.
- The status LED on the base station goes solid red from the moment it's activated and only goes back to green when the call is completed.
- The base station will announce "Call connected, please wait" and then "Your alarm has been received, please stand by for an operator" once it is connected to an operator.
- Please inform operator that you are testing the system, and that you do not need emergency assistance. If you do not state that you are testing, EMS will be contacted.
- Once the operator disconnects, the status LED on the base station goes back to green and the base station announces "System Ready".

PLEASE REFER TO THE CUSTOMER SERVICE NUMBER ON THE INSERT THAT CAME WITH THIS GUIDE FOR ANY QUESTIONS OR CONCERNS.

If you have not set up your system... see Step 1 first.

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